

Welcome to Stoneywish

We hope you enjoy your stay here.

We draw your attention to the Terms and Conditions which apply to camping here, for your safety and enjoyment.

Terms and Conditions of Camping 2023

- OPENING TIMES. Stoneywish Campsite is open from 1st April to 30th September; the Nature Reserve is also open every day during this time from 10am to 4.30pm. Camping outside these dates is at our discretion.
- FEES and BOOKING. For 2023/4 the fee is £10 per person per night. Nature Reserve entrance is not included but is discounted for campers.

All bookings must be paid in full at time of booking and are not confirmed until payment is received. Payments are **non-refundable**, but we are happy to rebook later in the season, subject to availability.

We require a two night stay during bank holiday weekends and weekends in late July and through August.

All bookings must include an adult. Children must be supervised at all times.

- ARRIVAL. Please check-in at the Visitor Centre on arrival. If you arrive after 4.30pm we kindly ask you to check in the following morning after we open at 10am. You will receive a camping ticket to display.
- PITCHES. We do not have set pitches here at Stoneywish therefore large groups *may* not be able to camp together. Please don't block gates, paths or roads and be mindful of others when setting up, this also applies to any vehicles in the camping field. Please park next to your pitch if camping in a tent. Please be aware of the condition of the field eg it may be too wet for vehicles. If in doubt ask a member of staff.
The Bee Field is parallel to the driveway. It is accessed from the main camping field (through the car park) but only if the gate is open. If you use the Bee Field be mindful of the bee hives which are in the roped off area near the gate to the driveway. Do not use the gate to the driveway unless your booking is specifically signposted (eg DofE groups).

- DOGS are permitted on the campsite but must remain on a lead. Dogs are **not** allowed in the Nature Reserve. All mess must be cleared up and taken away. **Please DO NOT put dog mess in the toilet bins.** Be respectful of our staff and other toilet users.

- FACILITIES. Stoneywish is a basic camp site and has limited facilities. There are toilets, drinking water taps (in both fields) and washing up sinks. There are no showers, no electric hook ups and no wi-fi.

We do not allow amplified music or fireworks of any kind.

Fires: There are some 'burnt spots' around the edge of the field where you are welcome to have a fire; if there are none available fire bowls and BBQs can be used and must be kept off the ground. Only logs and charcoal may be burned – no waste wood. Logs are available to buy in the shop. Don't use BBQs inside tents or vans, the fumes can be fatal.

All rubbish including dog waste must be taken away.

Personal property. All personal items are left at your own risk Stoneywish does not take responsibility for any loss or damage to property or vehicles whilst on site.

- NATURE RESERVE. Entry to the Nature Reserve is not included in your booking, but campers get a discounted rate, as do day visitors that are with you.
- EMERGENCY SERVICES. If you require the emergency services whilst on site dial 999 from any phone. Our post code is BN6 8XH. If you call the emergency services whilst the visitors' centre is open, please inform a member of staff that you have done so and where to direct them when they arrive. The contact number for the visitors' centre is 01273 843498. *We only allow emergencies during opening times!*
- PERSONAL INFORMATION. Any personal information collected by or on behalf of Stoneywish will only be used for the purposes of dealing with your camping booking. Please ensure all members of your group have an adequate way of contacting you as we cannot give out any contact information.

If you have any questions about these conditions then please either speak to us in the visitors' centre, send an email to stoneywishnaturereserve@gmail.com or call us on 01273 843498

We hope you enjoy your stay at Stoneywish Nature Reserve and Camp Site